Standard 8: Recognising & Responding Acute Deterioration



This standard aims to ensure that acute deterioration in a patient's physical, mental or cognitive condition is recognised promptly and appropriate action is taken.



The Recognising & Responding to Acute Deterioration Standard supports Western Health to provide Safe Care

ACCREDITATION CHECKLIST

Being prepared for accreditation survey against the Acute Deterioration Standard means that ...

- ☐ You know where to access deteriorating patient related Policy, Procedure and Guidelines on the WH Intranet
- You have undertaken deteriorating patient related training within the past 12 months (BLS/ALS as a minimum)
- ☐ You know how to recognise acute clinical deterioration
- You know what, when and how to respond to acute clinical deterioration, including:
 - ✓ Mental health deterioration
 - ✓ Cognitive deterioration
 - √ Vital signs deterioration
 - ✓ Behavioural deterioration
- You know your responsibilities in a MET call / code blue situation
- You inform patients/consumers about "Call for Help" and know what to do when it is actioned
- ☐ You know what type of deteriorating patient related incidents to report on Riskman and how to enter them
- You know how to raise a concern or risk about recognising & responding to acute deterioration in your area
- ☐ You contribute to deteriorating patient related improvement initiatives

At Survey, you may be asked questions such as:

- How would you identify a patient who is deterioratina?
- How often do you assess patients at risk of deterioration?
- Do you know the symptoms on observation charts that will help you identify mental health deterioration of a patient?
- Do you know how to escalate if your patient has acute mental health deterioration?
- How would you include patients and their carers in the identification of unexpected deterioration?
- · How would you make a MET call?
- What is a 'Call for Help' and what is your role when this is actioned?
- Can you tell me how your area has improved how it manages acute deterioration?



FRONT LINE STAFF TO PROVIDE BEST CARE...

I communicate with patients and their families and am sensitive to their needs and preferences

I am an active team player and look for ways to do things better

I am competent in what I do and motivated to provide the best care and services possible

I keep patients from harm





